

Order Status and Reporting



Order Status and Reporting is an easy-to-use, Web-based tool that provides accurate and up-to-date information on your HP orders from the time of order validation through final delivery.

Feature	Description	Benefit
Powerful search	Provides flexible filtering that allows you to view and download comprehensive information about your orders	Provides a single, consolidated source for reviewing the status of all your orders, whether placed by phone, fax, or online, without the need to contact a call center or account team
Shipment tracking	Performs easy shipment search and tracking, with links to carrier websites, proof of delivery, track and trace, and shipment status	Provides visibility of your shipment and delivery status in a single website, helping you improve inventory management, tracking, and planning
Predefined and custom reporting functionality	Creates reports using standard templates or customized formats with a flexible report generator and access to 13 months of historical business data	Provides global order reporting and assists in planning, spend and asset management, and future budgeting
Personalized event notification	Informs you when changes occur to your orders via automated, proactive e-mail notifications based on criteria defined by you	Keeps you and other authorized users informed of order changes, helping you with resource planning
Multilingual support	Available in English, French, Canadian French, German, Italian, Japanese, Portuguese, Spanish, and simplified Chinese	Improves ease of use for our global customers

Ask your HP sales representative or e-business consultant for more information about Order Status and Reporting.

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